

An IT Field Service Technician with rapid progression from intern to a skilled technician, demonstrating strong problem-solving skills, quick learning ability, and proficiency in IT support, website development, and server management.

EXPERIENCE / SKILLS

| | |
|---|--|
| <div>Vexall</div> <div>March 2020 - Present</div> | <div>IT Field Service Technician</div> <div>Responsible for setting up new Dis-Chem and Baby City stores, installing and configuring IT equipment, providing after-hours support, and developing solutions for complex IT issues.</div> <div><div>Active Directory</div><div>Laptops</div><div>POS</div><div>Tablets</div><div>Computer Hardware Troubleshooting</div><div>Microsoft Office 365</div><div>IT Support</div><div>Linux Server Management</div><div>Windows Virtual Machines</div></div> <div><ul style="list-style-type: none">• Provided onsite and remote support for Dis-Chem and independent pharmacies, each having their own IT standards. This type of support includes projects support like new store openings and revamps. This type of support ranges from the Distribution Centers, Head office for general IT support, and store level support as well as Oncologies which is sometimes part of hospitals.• Set-up new Dis-Chem and Baby City stores, installing network communication devices, servers, firewalls, switches, access points, and ensuring all IT equipment is operational.• Achieved in-depth experience setting up POS systems and terminals running on Linux for dispensary, using software such as GK for the POS systems and Unisolv for the dispensary terminals running on Linux.• Provided after-hours telephonic support for all Dis-Chem stores nationwide.</div> |
| <div>Tech-Tech</div> <div>August 2019 - November 2019</div> | <div>IT Intern</div> <div>Gained foundational IT skills, including hardware troubleshooting, cybersecurity, and basic networking during a 4-month internship.</div> <div><div>Networking</div><div>Cybersecurity</div><div>Hardware Troubleshooting</div><div>IT Support</div></div> <div><ul style="list-style-type: none">• Learned to fix laptops of various brands and troubleshoot computer issues.• Assisted with cybersecurity measures, scanning for threats and managing risks.• Supported new network installations and basic networking tasks.</div> |
| <div>AgriBonus</div> <div>November 2017 - August 2018</div> | <div>IT Technician</div> <div>Handled a range of IT tasks including hardware troubleshooting, software installation, and network management.</div> <div><div>Networking</div><div>Hardware Troubleshooting</div><div>IT Support</div></div> <div><ul style="list-style-type: none">• Fixed computer and server hardware problems, and managed software issues.• Installed and updated antivirus software, managed firewalls, and VPNs.• Worked with Excel Workbooks for database management and designed cards for company use.</div> |

EDUCATION / DEVELOPMENT

CompTIA Security+

WGU (Currently Studying) 2024

BS Cybersecurity and Information Assurance

GOOGLE Cybersecurity Professional Certificate

HarvardX on Edx 2019

FreeCodeCamp 2019

Torque-IT 2017

University of Pretoria 2016

Security+

Credlylink

National Senior Certificate • General Education 2015

CS50x Certified • Computer Science

Responsive Web Design Certification • Web Design

CompTIA A+; CompTIA Network+ • IT Certifications (Expired)

BSc in Computer Science (Incomplete 1 year completed - Changed Major to Cybersecurity)

Dear

It is with pleasure that I recommend Christo for the position At your Company. I have had the opportunity to work closely with Christo at Dis-Chem Pharmacies and Vexall for about 2 years.

During this time as an Technician, he has done an excellent job, providing end-to-end on-site support for IT operations and projects. I am immensely pleased with his level of talent, diligent efforts and his willingness to work on any project and see it through to completion in a timely manner. Christo, has displayed outstanding customer service when supporting his clients, who have on numerous occasions expressed their gratitude for the service that he provided them with.

In my opinion Christo is a team player, he is always up to the challenge at hand, and he is a great asset to the Vexall team. Christo has exemplified a high level of professionalism, integrity and passion for what he does. He is highly competent, well-organised, outgoing and an excellent communicator.

I highly recommend him for a Senior Head Office position within Vexall.

Sincerely,

Marnitz Olivier

Dischem Head Office Support Manager

13 September 2018

TO WHOM IT MAY CONCERN

I have known Christo van Wyk for the past year while he has worked in our Company as IT assistant and Call Centre Consultant. I have been consistently impressed by both Christo's attitude towards his work and his performance on the job.

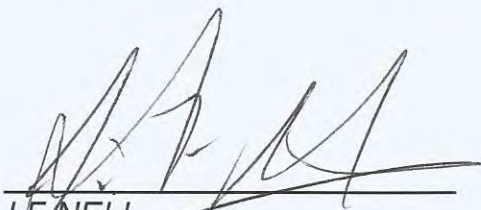
Christo have been greatly contributing his effort to the Company through his sincere dedication and IT knowledge.

He has proven himself to be loyal, trustworthy, respectful, polite, friendly and always willing to assist where and when needed.

Christo's enthusiasm and willingness to learn new skills, are impressive.

I am pleased to recommend Christo for any position he is qualified to occupy and wish him the very best for his future.

Yours faithfully



LF NELL
MANAGING DIRECTOR



THE John Vorster

HIGH SCHOOL FOR TECHNOLOGY

Registered as non profitable organisation REG NO: 023-864-NPO

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PRETORIA 0134
Republic of South Africa

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Fax : ++2712 332 3700
: 086 693 5121
E-Mail : info@htsjv.co.za
Website : www.htsjv.co.za

1072 Meyerstreet
Rietfontein

TO WHOM IT MAY CONCERN

This is to certify that **CHRISTO GERRIT VAN WYK** born on 2 December 1996 was a learner at the JOHN VORSTER School for Technology from January 2011 until 2015. During this period he maintained an excellent standard in his schoolwork. His school attendance was also excellent.

As specific character traits the following became apparent:

| | | |
|-----------------|---|---|
| BEHAVIOUR | : | IRREPROACHABLE |
| DILIGENCE | : | HARDWORKING |
| PERSONALITY | : | GENTLE AND HONEST |
| MANNERS | : | IRREPROACHABLE |
| APPEARANCE | : | NEAT |
| SOCIAL ADAPTION | : | ADAPTS EASILY TO CHANGING CIRCUMSTANCES |
| PERSEVERENCE | : | DETERMINED TO ACHIEVE SUCCESS |
| CONFIDENCE | : | SATISFACTORY |

A student who, based on the above-mentioned, promises to competently complete any academic or in-service training and be a loyal and trustworthy employee.

Our best wishes accompany him.


.....
J.C. STEINMANN

PRINCIPAL

November 2015



REPUBLIC OF SOUTH AFRICA

National Senior Certificate

I CERTIFY THAT THIS DOCUMENT IS A TRUE REPRODUCTION (COPY) OF THE ORIGINAL DOCUMENT WHICH WAS HANDED TO ME FOR AUTHENTICATION. I FURTHER CERTIFY THAT FROM MY OBSERVATIONS AN AMENDMENT OR A CHANGE WAS NOT MADE TO THE ORIGINAL DOCUMENT.

| |
|-------------------------------------|
| SOUTH AFRICA POLICE SERVICE |
| TSWANE BAND PRETORIA |
| 2019 -06- 12 |
| TSWANE BAND PRETORIA |
| SUID AFRIKAANSE POLISIEDIENS |

Awarded to

CHRISTO GERRIT VAN WYK

IDENTIFICATION NUMBER 0638713-6 RANK CAPTAIN

NAME IN PRINT

JM DANIELS

Identity number 9612025021083

Subject

Afrikaans Home Language
English First Additional Language
Mathematics
Life Orientation
Electrical Technology
Engineering Graphics and Design
Information Technology
Physical Sciences

%

63
65
64
77
67
57
44
48

Achievement

level

5
5
5
6
5
4
3
3
*

This candidate is awarded the National Senior Certificate and has met the minimum requirements for admission to bachelor's degree, diploma or higher certificate study as gazetted for admission to higher education, subject to the admission requirements of the higher education institution concerned.

With effect from December 2015

M. S. LAKOMETSI

Chief Executive Officer

This certificate is issued without alterations or erasure of any kind

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UMALUSI



Council for Quality Assurance in
General and Further Education and Training
South Africa

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(See reverse for more information)



UNIVERSITEIT VAN PRETORIA
UNIVERSITY OF PRETORIA
YUNIBESITHI YA PRETORIA

| | |
|-------------------|----------------------------|
| STUDENT NUMBER | 16018436 |
| SURNAME | van Wyk |
| FIRST NAMES | Christo Gerrit |
| NATIONAL ID | 9612025021083 |
| TYPE OF EXEMPTION | Admit to Bachelor's Degree |

DATE ISSUED 2019-05-28

ACADEMIC RECORD

| Term: 2016 | Program: BSc(Computer Science) | Plan: Computer Science | | |
|-------------|---|------------------------|-----|-----------------------------|
| | In partial fulfilment of the requirements for Bachelor of Science | | | |
| Module code | Module name | Credits | % | Results |
| WTW146 | Linear algebra 146 | 8.00 | 51 | Pass |
| COS132 | Imperative programming 132 | 16.00 | 62 | Pass |
| UPO112 | Academic orientation 112 | 0.00 | 997 | Attendance satisfactory |
| AIM111 | Academic information management 111 | 4.00 | 67 | Pass |
| AIM121 | Academic information management 121 | 4.00 | 81 | Pass with distinction |
| COS110 | Program design: Introduction 110 | 16.00 | 29 | Fail |
| COS121 | Software modelling 121 | 16.00 | 37 | Fail |
| COS151 | Introduction to computer science 151 | 8.00 | 63 | Pass |
| GLY155 | Introduction to geology 155 | 16.00 | 35 | Fail |
| WTW114 | Calculus 114 | 16.00 | 33 | Fail |
| WTW115 | Discrete structures 115 | 8.00 | 50 | Pass |
| GLY161 | Historical geology 161 | 8.00 | 50 | Pass |
| GLY162 | Environmental and hazard geology 162 | 8.00 | 988 | Not admitted to examination |
| KRM110 | Criminology 110 | 12.00 | 32 | Fail |
| STK110 | Statistics 110 | 13.00 | 50 | Pass |
| STK120 | Statistics 120 | 13.00 | 50 | Pass |
| ALL121 | Academic literacy for Information Technology 121 | 6.00 | 50 | Pass |

Weighted average % for term: 43.16 Cumulative weighted average: 43.16

OUTCOME: Continuation subject to readmittance

END OF REPORT


for REGISTRAR

Page 1 of 1

Universiteit van Pretoria
University of Pretoria
Privaatsak X20 / Private Bag X20
Hatfield 0028
E-pos/Email: csc@up.ac.za
Tel: 012 420 3111
Faks/Fax 012 420 4555



Certificate



OF ATTENDANCE

AWARDED TO

Christo Gerrit Van Wyk

FOR ATTENDING

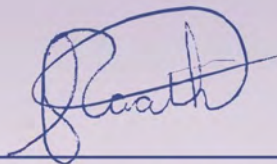
CompTIA A+ Part I

Deon Van Heerden

LECTURER

2017/04/03 to 2017/04/07

DATE



TECHNICAL DIRECTOR

TORQUE **IT**

THE TECHNOLOGY SKILLS FACTORY

► CAREER CAMPUS ► TECHNICAL TRAINING ► EDUCATION RESOURCES



Certificate



OF ATTENDANCE

AWARDED TO

Christo Gerrit Van Wyk

FOR ATTENDING

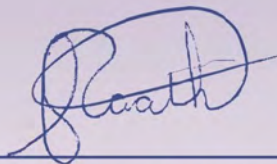
CompTIA A+ Part II

Deon Van Heerden

LECTURER

2017/04/10 to 2017/04/13

DATE



TECHNICAL DIRECTOR

TORQUE **IT**

THE TECHNOLOGY SKILLS FACTORY

► CAREER CAMPUS ► TECHNICAL TRAINING ► EDUCATION RESOURCES



Certificate



OF ATTENDANCE

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Christo Gerrit Van Wyk

FOR ATTENDING

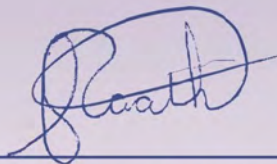
Network+

Deon Van Heerden

LECTURER

2017/04/18 to 2017/04/21

DATE



TECHNICAL DIRECTOR

TORQUE **IT**

THE TECHNOLOGY SKILLS FACTORY

► CAREER CAMPUS ► TECHNICAL TRAINING ► EDUCATION RESOURCES